

# License Manager Plugin

By [SonarSource](#) – SonarSource – [Issue Tracker](#) – Supported by SonarSource

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**License 3.4** – Aug 06, 2018 – SonarQube 6.7.5 - 6.7.7  
Support staging instances without the need for new license generation  
I accept the [Terms and Conditions](#) – [Download](#)

## Description

Enables retrieval of your Server ID (required for obtaining a License Key), configuration of your SonarSource-provided License key, and access to SonarSource Support (optional, based on your license).

The License Manager is accessible from **Administration > Configuration > License Manager** once you installed the plugin.

### Error rendering macro 'toc'

```
[com.ctc.wstx.exc.WstxLazyException] com.ctc.wstx.exc.WstxEOFException: Unexpected EOF in CDATA section at [row,col {unknown-source}]: [95,5359]
```

## Retrieving Server ID

The Server ID is always available on the *License Manager* page, as well as in the *System* section of the *System Info*.

**Note** that if the database connection string is updated, the server ID will be re-generated and a new license will be needed. When it is generated, the Server ID is unique. The same Server ID will never be generated twice, even on the same SonarQube instance.

## Setting a License

Using the "Set new license" button, you can set a new License to enable or disable features in SonarQube, or simply to update your license.

## LOCs Consumption

The gauge indicates the quantity of LOCs you are currently scanning and allows you to check if you are near the limit and if you need to purchase additional LOCs.

## Global admin notifications

The License Manager Plugin comes with two notification mechanisms built-in (notifications are sent to *Global Admins*) :

- when the license is about to expire : sent two months before expiration, with a reminder one month before
- when the configurable LOC threshold is exceeded : this threshold can be modified via the indicator present on the LOC gauge
- the background job, that checks threshold and decide if a notification should be sent, runs at server startup, then every 24 hours
- the background job does not check validity of smtp server settings and if the emails addresses are set up for global administrators, therefore for notifications to be received, these settings needs to be correctly configured before the LOC threshold is reached or exceeded

## *Features Included* section

This sections of the License Manager page lists the commercial features that are enabled by the license currently set.

## Access to SonarSource Support

A *Support* menu item is now available in the administration space. If your License entitles you to SonarSource Support, then this page will guide you in contacting Support.

This page also allows you to collect the *Support Information File* of your instance. Make sure to provide this file for any interaction with SonarSource Support.

The screenshot shows the SonarQube Administration interface. The top navigation bar includes 'sonarqube', 'Projects', 'Portfolios', 'Issues', 'Rules', 'Quality Profiles', 'Quality Gates', 'Administration', and 'More'. A search bar is located on the right. The 'Administration' section is expanded to show 'Configuration', 'Security', 'Projects', 'System', 'Marketplace', and 'Support'. A red arrow points to the 'Support' link with the text 'Dedicated Support Page under Administration settings'. Below this, the page is titled 'Support' and contains the following text:

**Need help with your SonarQube ecosystem?**

Browse online resources:

- [SonarQube documentation](#)
- [SonarQube plugins documentation](#)
- [SonarQube Scanners documentation](#)
- [SonarSource products](#)

**Not finding the help you need?**

This SonarQube server is covered by your SonarSource support subscription. On our [Support page](#) you can find all the information you need concerning the SonarSource service desk, including how to create tickets.

After you read it, feel free to create a ticket to report your problem, ask a question or suggest a change:

1. Get your **Support Information File** | [Download](#)
2. Connect to the [SonarSource Support Portal](#)
3. Create a ticket of the appropriate type (don't forget to attach your **Support Information File**)

A red arrow points to the 'Download' button with the text 'Support Info File to provide for any interaction with SonarSource Support'. At the bottom of the page, there is a footer with the text: 'SonarQube™ technology is powered by SonarSource SA. Version 6.7.3 (build 38370) - LGPL\_v3 - Community - Documentation - Get Support - Plugins - Web API - About'.